

# RAVEN ASKEW

Front End Developer

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## WORK EXPERIENCE

### Company **Beyond Diet**

Location Remote

Dates 2016 – 2017

#### Front End Developer

- Performed member and public site theming using SASS, CSS and Foundation
- Used JavaScript and jQuery for site theming functionality
- Ensured theming and development was cross-browser compatible as well as fully responsive
- Managed assigned tasks and issues in Visual Studio (project management software)
- Major project: created Home Page of BeyondBloodSugar.com from PSD Design
- Remote position on an entirely remote Agile Development team

### Company **Blue Acorn**

Location Charleston, SC

Dates 2015 – 2016

#### Front End Developer

- Performed pixel perfect theming using SASS and CSS as well as theming and functionality manipulation using JavaScript and jQuery on Magento eCommerce websites
- Ensured theming and development is cross-browser compatible
- Composed UAT documentation of developed and themed features
- Managed assigned tasks and issues in Workfront (project management software)
- Worked closely with a Senior Front End Developer on a dedicated team within Agile Development Methodologies

### Company **BoomTown**

Location Charleston, SC

Dates 2010 – 2015

#### Quality Assurance Analyst, 2012 – 2015

- Performed system, regression, and functional testing on front and back end web software applications
- Found, documented and reported bugs, errors, interoperability flaws and other issues within the software
- Dedicated QAA for feature team within Agile Development Methodologies
- Represented the company at local tech conferences

#### Senior Support Specialist, 2011 – 2012

- Trained new Support Specialists and Success Managers on the technical CRM and created a training manual
- Written and phone communication with clients
- Served as an ambassador for employees in the inaugural Boombassadors committee
- Built relationships with clients for better Technical Support and service to help them among their needs, suggestions and bugs with the software
- Championed customer needs and provided input to development teams for long-term planning and prioritizing product improvements
- Maintained strong relationships with development teams for resolutions in software bugs
- Conducted weekly online training sessions guiding new and current client users on the robust CRM system

## LANGUAGES & TECHNOLOGY

HTML5, CSS3, SASS, Less, Foundation, Bootstrap, Responsive Development, Cross-Browser Compatibility, JavaScript, jQuery, Magento, Git, Command Line, Agile Development, Technical Software Testing

## EDUCATION

### *Degree* **Front End Engineering**

*University* The Iron Yard

*Location* Charleston, SC

*Dates* Jan 2015 – Mar 2015

### *Degree* **M.A. in Communication**

*University* Auburn University

*Location* Auburn, AL

*Dates* 2008 – 2010

### *Degree* **B.A. in Journalism and Mass Communication**

*University* Samford University

*Location* Birmingham, AL

*Dates* 2004 – 2007